



Quality Policy

The main goal of LCIE is to increase its Customers' satisfaction through service enhancement and new services. In order to do so, we are very careful to our clients needs so as to ensure a good quality management.

Through our services, we contribute to improve the quality of Customers' products and systems. For this reason, it is our aim to constantly improve the performance of our services. Our long-term quality improvement and management system is integrated to every process of the company.

Our organizational structure enables us to build up a know-how and to ensure Quality Management System compliance as set in the "Quality Guidelines" that apply to every service we offer. Individual competences and employee commitment at all the different levels of the organization, as well as the Customer risk management, are a guarantee for our Customers of the quality of the services provided and of our impartial counsel and integrity. Our organization is here to ensure best practice in any conflict of interest and to guarantee objectivity in all of its activities.


As General Manager, I am committed to put all the necessary resources at disposal at all times in order to comply with the authoritative pronouncements and to maintain and improve the management system, together with an efficient internal communication.

Being the board representative for all that is regarding quality management, the Quality Manager has the mission to ensure that these rules are applied and to report the results of the actions undertaken directly to me.

Also, I am asking to each Colleague to comply with the above Policy and with all the Quality Management System requirements, in order to be competitive, to conquer new markets and to satisfy our Customers.

General Manager

Fontenay aux Roses,
October 31st 2008



Christophe RICHARD